

## **AUTHORITY MISSION STATEMENT**

**Name of Public Authority:** Niagara Frontier Transportation Authority

**Public Authority's Mission Statement:**

### **MISSION STATEMENT**

The Niagara Frontier Transportation Authority is a multi-modal entity encompassing a skilled and dedicated workforce. We are firmly committed to providing safe, efficient and professional transportation services that enhance the quality of life in the Buffalo Niagara region in a manner consistent with the needs of our customers.

**Aviation:** serves as a catalyst for economic growth by maintaining cost effective, customer oriented, efficient airports to attract and retain comprehensive and competitive air transportation services.

**Surface:** enhance the quality of life of residents and visitors by providing the highest level of safe, clean, affordable, responsive, and reliable transportation through a coordinated and convenient bus and rail system.

**Property:** manage and develop the NFTA owned real property to optimize the generation of self-supporting discretionary revenue to support our transportation businesses while fostering economic growth.

**Support services:** proactively provide high quality, coordinated, innovative, technological, cost-effective support service solutions for our internal and external stakeholders.

**Date Adopted:** April 22, 2021